

Oscar Arturo Padilla Sánchez

Monitoring and evaluation manager

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México

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WORK EXPERIENCE

American Bar Association Rule of Law Initiative

(June 01, 2022 - Present)

Monitoring and evaluation manager

Design, plan, oversee and implement program monitoring, evaluation, and learning activities. Collect, process and present data to the donor. Design theory of change and monitoring and evaluation programs for new program proposals. Generate meetings to pause and reflect on the fulfillment of program objectives. Organize focus groups and arrange interviews with key informants. Report progress on program indicators in DevResults. Provide MEL capacity building and ongoing support to ABA-ROLI staff and local partner organizations, Support the development of technical proposals for new opportunities.

Pan American Development Foundation

(February 02, 2022 - November 01, 2022)

Gender based violence consultant

Diagnose the current situation of gender-based violence in Mexico. Key informant interviews, focus groups and bureau research was deployed. Also, public policy toolboxes were developed to address gender-based violence in Latin America.

Teleperformance

(October 01, 2021 - May 31, 2022)

Digital transformation, analytics, and process excellence consultant

Identify improvement opportunities in operations processes, pain points, and bottlenecks through waste analysis and consistency analysis in contact center clients. Create and execute roadmaps for the digital transformation of internal business processes.

PA consulting / Mexico British Embassy

(November 02, 2020 - June 30, 2021)

Monitoring, reporting, evaluation and learning leader

Design, planning and implement the monitoring, evaluation, and learning plan of the Anti-Corruption and Rule of Law program of the British Embassy in Mexico. Monitor the progress of the program's indicators. Multistakeholder liaison to obtain data, and feedback about the program. To gather, analyze, and data processing to generate information for fostering data-driven decisions regarding the performance of the program. Generate progress reports on activities, goals, and results. Support in the planning process and improvement of the M&E plan, and theory of change. Advise the team to improve program activities based on the established theory of change. Develop IT tools (forms) for data collection and manage program databases. The follow-up to the risk management of the program. Communicate progress, challenges, risk, and learnings of the program to the client. Program managed with SCRUM. I left the program voluntarily because its budget was cut drastically.

IBTCI

(October 01, 2020 - December 21, 2020)

Monitoring, and evaluation consultant

Consultancy for monitoring, data analysis, evaluation and reporting of statistical data of justice institutions that received technical assistance from the USAID-sponsored PROJUSTICIA program of the Embassy of the United States of America. Clean, analyze, process statistical data. Follow up on the calculation and reporting of program indicators. Use software such as excel, databases (sql), business intelligence (Google data studio, Power BI), surveys (Google forms, Qualtrics). Create reports with quantitative and qualitative information on the progress and impact of the programs reviewed.

MSI / USAID Mexico

(January 02, 2018 - June 30, 2020)

Director of Institutional Monitoring and Evaluation

Lead, plan and manage consulting project to build capacity for monitoring and evaluation of local criminal justice systems in Mexico (attorney general's office, superior court of justice, public defender's office and civil society organizations) with USAID funding. Design, plan, budget and supervise program activities. Conduct organizational analysis, training needs analysis, training program implementation. Oversee subcontractor execution. Create RFP, SOW and technical proposals for new opportunities. Convince senior management leaders for buy-in to program activities. Collaborate in the creation of partnerships with civil society organizations and business sector. Managed relationships with internal and external program staff (public servants, academics, organized civil society actors, businesses). Provide consulting to implement (public policies) evaluation systems, database management, data analysis, creation and monitoring of key performance indicators (KPI), to identify problems in the operation of business processes and build plans to solve them. Supervise software development, root cause analysis, software requirements definition, manage the relationship with software development teams and internal and external personnel involved with the project. Training to make decisions based on data (monitoring and evaluation), detonating innovation and making more efficient internal processes in a continuous improvement scheme. In addition to my work as a manager, coaching teams under the methodology of the Rapid Results Institute. Against all odds, 1 year and a half before the end of the program, with low compliance with the goals and few expectations of achieving them, we managed to surpass them.

Mexico general attorney of justice

(February 02, 2017 - January 01, 2018)

Director of quality and innovation

Lead, plan, implement and manage projects to install and update quality and innovation management systems in the Institution. Carry out the operational plan and budget for the area's activities. Create a network of quality and innovation liaisons in each of the administrative units to improve communication, share best practices and solve internal operational problems. Planned, budgeted and supervised courses on the ISO-9001 quality standard, statistical techniques for quality, change management, and organized workshops to trigger institutional innovation under the design thinking methodology. Facilitated interviews, observation sessions, sessions to identify root causes of problems, requirements analysis and data analysis related to the institution's management software.

Council for the Michoacan new criminal justice system

(July 01, 2011 - December 31, 2016)

Information Technology and Analytics leader

Lead, design, and manage digital transformation technology projects for the institutions of the justice system in Michoacán. The implementation of computer support systems for management was fostered in the General Prosecutor's Office, the State Court, the Public Defender's Office, the Public Security Secretariat and the Executive Commission for victim assistance. Led the technical support, requirements analysis, process modeling (BPM, UML, Flowchart diagrams), process improvement (DMAIC) software development, subcontractor management, and build training plan on the management and operation of the computer systems built. Budget and manage the relationship with the federal government to win the necessary resources to make the technological projects of the different institutions. Also, I laid the foundations to establish systems for monitoring and evaluation for institutional performance with analytics.

EDUCATION

University of Guadalajara

Master, Master of Technology (MTech), Technology information, e-commerce, e-government

(January 02, 2013 - August 28, 2015)

Universidad del Valle de México

Bachelor, Technology information management

(January 01, 2004 - December 30, 2008)

VOLUNTEER EXPERIENCE

Business coordinating council of Chapala

(February 01, 2021 - Present)

Board member

LANGUAGES

Spanish

Native



English

Advanced