Oscar Arturo Padilla Sánchez

Business Analyst / Consultant

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PROFESSIONAL SUMMARY

I have managed teams since 10 year ago either as a public servant or within consulting firms. I have worked in capacity building of Government Of Mexico justice institutions for International Development Projects with the purpose of strengthening monitoring capacities (quality assurance, surveys, data management), **analysis (data visualization, formulating metrics like Key Performance Indicators, problem identification, benchmarking), and performance evaluations**. The projects were funded by USAID and Mexico's British Embassy. Aiming to motivate the continuous improvement of processes and innovation in Rule of Law Mexico´s Institutions.

I know **how to influence, and coach multi-stakeholders teams to catalyze their results with a systemic approach under the methodology of the Rapid Results Institute, SCRUM and Agile Methodologies.**

I have supported and led public policy implementation projects to detonate innovation, data-driven decisions, process digitization, and their quality within Mexico's criminal justice system. I helped public servants to design innovative solutions using technology to solve complex problems.

Fostering a culture of monitoring, evaluation, quality and innovation, through training personnel of public institutions on topics such as ISO 9001, continuous improvement groups, data management, data-driven decisions, compliance, Design Thinking, UX research, and the implementation of innovation management systems. Guest speaker in courses and workshops regarding Mexico justice system reform, performance evaluation, technology, computer crime, and computer forensics.

Finally, I have extensive knowledge in **data analysis using tools such as python, pandas, NumPy, orange 3, Power Bi, and Excel.**

WORK EXPERIENCE

PA consulting / Mexico's British Embassy
Monitoring, reporting, evaluation and learning leader

(November 2020 - June 2021)

Project manager of the monitoring, report, evaluation, and learning system of the Anti-Corruption and Rule of Law program of the British Embassy in Mexico. I had to re-build the theory of change of the programme. I did analytics management and data analysis to help leaders with insights. Monitoring compliance with the program's theory of change through the key performance indicators in the matrix of logical framework indicators. Risk management liaison with the client. Stakeholders management was done effectively although we confront an adverse political scenario. Report progress toward project indicators to stakeholders.

International Business & Technical Consultants, Inc. (IBTCI)
Monitoring, reporting and evaluation consultant

(October 2020 - December 2020)

Provide consultancy of the monitoring, data analysis, evaluation, and reporting of statistical data of Mexico justice institutions that received technical assistance from the PROJUSTICIA/USAID during 2020. Furthermore, I collaborated with external and internal partners to understand client needs (requirements). **Thus, I developed data products and analytical solutions that deliver insights for helping leaders to make data-driven decisions.** In these activities, extract, transform, load data, and data analysis were required. I had to work with business intelligence solutions, excel, and SQL databases. I did write reports in Spanish and English, but also presentations with internal and external clients.

MSI-Tetratech / USAID
Institutional monitoring and evaluation director.

(January 2018 - June 2020)

Lead, design, and project management of consultancy activities to capacity building, and technical assistance of monitoring, analysis, and evaluation of the institutional performance of the Mexican criminal justice system (attorney general, the superior court of justice, and public defender) with USAID funds. PProgram management for training and support to implement user experience quality assurance surveys, data management, data analysis, creation, and monitoring of key performance indicators (KPI), analysis to identify opportunities, highlight strengths, and provide recommended corrective actions. All of the above contributed to making data-driven decisions, the detonation of innovation, and making its internal processes more efficient in a continuous improvement scheme. We used SCRUM for project management.

Mexico's General Attorney
Quality and innovation director

(February 2018 - December 2018)

Lead, design, and project management to install and update quality and innovation management systems in the Institution. An internal network of quality and innovation liaisons was created in each of the administrative units to improve communication, share good practices, problem identification, resolve internal operating problems, and continuous improvement of the business processes. The design and operation of a training plan regarding the ISO-9001 quality standard, statistical techniques for quality, change management supervision, and workshops organization to detonate institutional innovation under the design thinking methodology.

Council for the Michoacan new criminal justice system (July 2011 - December 2016)
Information Technology and Analytics leader

Lead, design, and manage digital transformation technology projects for the institutions of the justice system in Michoacán. The implementation of computer support systems for management was fostered in the General Prosecutor's Office, the State Court, the Public Defender's Office, the Public Security Secretariat and the Executive Commission for victim assistance. Led the technical support, requirements analysis, business analysis, software development, subcontractor management, and build training plan on the management and operation of the computer systems built. Budget and manage the relationship with the federal government to win the necessary resources to make the technological projects of the different institutions. Also, I laid the foundations to establish systems for monitoring and evaluation for institutional performance with analytics.

EDUCATION

University of Guadalajara (January 2013 - August 2015)
Master's degree Public Services management in virtual environments

In this program I learned about the digital transformation of public, and private services (e-government, e-commerce). I got methods and frameworks to diagnose, manage the strategies, activities, and users requirements that public and private organizations could have for successful digital transformations. I learned trends and requirements for organizations arising from the massive use of the Internet in today's world must face.

University of Mexico's Valley (January 2004 - December 2008)
Bachelor's degree Information Technology Management

LANGUAGES

Spanish **English**
Native Professional

SKILLS

Leadership **Teamwork**